



October 10, 2025

The Honorable Paul R. Feeney
Chair, Joint Committee on Financial Services
General Court of the Commonwealth of
Massachusetts
24 Beacon St.
Room 112
Boston, MA, 02133

The Honorable James M. Murphy
Chair, Joint Committee on Financial Services
General Court of the Commonwealth of
Massachusetts
24 Beacon St.
Room 254
Boston, MA, 02133

The Honorable Michael O. Moore
Vice Chair, Joint Committee on Financial
Services
General Court of the Commonwealth of
Massachusetts
24 Beacon St.
Room 109-B
Boston, MA, 02133

The Honorable David Biele
Vice Chair, Joint Committee on Financial
Services
General Court of the Commonwealth of
Massachusetts
24 Beacon St.
Room 254
Boston, MA, 02133

RE: ATA ACTION COMMENTS REGARDING H.1130 & S.763

Dear Chair Freney, Chair Murphy, Vice Chair Moore, Vice Chair Biele and members of the Joint Committee on Financial Services,

On behalf of ATA Action, I am writing to you to express our support for H.1130 and S.763, an Act Relative to Telehealth and Digital Health Equity for Patients.

ATA Action, the American Telemedicine Association's affiliated trade association focused on advocacy, advances policy to ensure all individuals have permanent access to telehealth services across the care continuum. ATA Action supports the enactment of state and federal telehealth coverage and fair payment policies to secure telehealth access for all Americans, including those in rural and underserved communities. ATA Action recognizes that telehealth and virtual care have the potential to truly transform the health care delivery system – by improving patient outcomes, enhancing safety and effectiveness of care, addressing health disparities, and reducing costs – if only allowed to flourish.

ATA Action is supportive of the policy changes proposed in Bill H.1130 and Bill S.763. Ensuring that insurance, both private and public payor, coverage for telehealth services includes coverage and reimbursement for e-consults, e-visits, remote therapeutic monitoring services and remote patient monitoring services will expand the ability of patients to receive the care they need with less stress regarding the financial implications of care. Expansion of remote patient monitoring coverage and reimbursement will be particularly beneficial for patients in rural and underserved communities who otherwise could face long, inconvenient trips for care by their provider when the same care could be provided from the ease of their home or work. Likewise permitting coverage and reimbursement of e-consults will make it easier for providers to deliver high quality care to their patients, without worrying about causing additional financial stress on the patient that could be incurred by getting a second or specialist opinion.

ATA ACTION

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Additionally, ATA Action is also supportive of the provisions in H.1130 and S.763 that expand coverage for telehealth services to include reimbursement for interpreter services for patients with limited English proficiency or those who are deaf or hard of hearing. Limited English proficiency and difficulty hearing can both serve as major barriers to healthcare and this legislation will make it significantly easier for those patients to access telehealth care without incurring additional financial burden from interpreter services. This addition to coverage is especially impactful for patients in these groups as these circumstances can make the provision of healthcare, in-person or via telehealth, exceedingly difficult to find as there could be very few providers who can effectively communicate with these patients without an interpreter.

Finally, ATA is supportive of the provisions to create a Digital Bridge Pilot Program, Digital Health Navigator Tech Literacy Pilot Program and a task force to address barriers and impediments to the practice of telehealth across state lines. Both of these pilot programs will help patients to connect with telehealth services and have the potential to deliver significantly improved patient outcomes. Massachusetts is also among the states who has joined the fewest interstate licensure compacts, presenting significant barriers to out-of-state providers obtaining telehealth practice authority in Massachusetts. Allowing out-of-state providers that maintain good standing in their own state the opportunity to deliver telehealth services in Massachusetts will help eligible patients receive the vital, lifesaving care they need. Establishing this task force would be an important first step in removing arbitrary geographical barriers currently limiting Massachusetts patients' access to needed services.

We strongly encourage the General Court to move forward with this legislation in order expand access to high quality telehealth care for Massachusetts patients. Thank you for the opportunity to comment on this legislation. Please let us know if there is anything that we can do to assist you in your efforts to adopt practical telehealth policy in Massachusetts. If you have any questions or would like to engage in additional discussion regarding the telehealth industry's perspective, please contact me at kzebley@ataaction.org.

Kind regards,

A handwritten signature in black ink, appearing to read "Kyle Zebley", is written over a faint, light gray circular watermark.

Kyle Zebley
Executive Director
ATA Action