



January 29, 2026

The Honorable Elizabeth Thomson
Chair, House Health & Human Services Committee
New Mexico House of Representatives
State Capitol
Santa Fe, NM 87501

The Honorable Pamela Herndon
Vice-Chair, House Health & Human Services Committee
New Mexico House of Representatives
State Capitol
Santa Fe, NM 87501

RE: ATA ACTION SUPPORT OF HB 127

Dear Chair Thomson, Vice-Chair Herndon and members of the House Committee on Health & Human Services,

On behalf of ATA Action, I am writing to express our support for House Bill 127, legislation relating to expedited licensure and out-of-state telehealth provider registration.

ATA Action, the American Telemedicine Association's affiliated trade association focused on advocacy, advances policy to ensure all individuals have permanent access to telehealth services across the care continuum. ATA Action supports the enactment of state and federal telehealth policies to secure telehealth access for all Americans, including those in rural and underserved communities. ATA Action recognizes that telehealth and virtual care have the potential to truly transform the health care delivery system – by improving patient outcomes, enhancing safety and effectiveness of care, addressing health disparities, and reducing costs – if only allowed to flourish.

As patients increasingly seek convenient and timely access to care, telehealth providers rely on a range of technological modalities to deliver clinically appropriate services. HB 127 would meaningfully expand access to care for New Mexico patients by allowing qualified out-of-state health care providers in good standing to deliver telehealth services through an expedited licensure and registration pathway. This approach helps address persistent workforce shortages while preserving patient choice and continuity of care.

Importantly, HB 127 strikes the right balance between access and oversight. By maintaining appropriate board authority over registered providers—including disciplinary enforcement when warranted—the bill ensures that patient safety and standards of care remain paramount. ATA Action believes that licensing boards should retain the ability to hold providers accountable while avoiding unnecessary administrative barriers that limit patient access.

Evidence from other states demonstrates that telehealth registration frameworks are both effective and safe. For example, Florida implemented a similar telehealth registration system in 2019. In the two years following enactment, more than 14,000 providers registered to offer telehealth services in the state, with

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approximately 90% of applications approved.¹ During that same period, only 16 complaints were filed against telehealth registrants, and none resulted in disciplinary action related to care delivered to Florida patients.² These outcomes underscore that streamlined licensure pathways can safely expand access without compromising quality.

ATA Action believes HB 127 will help foster a health care environment in which New Mexicans can access needed health services more efficiently and equitably, particularly in rural and frontier areas where provider shortages remain acute. By reducing unnecessary geographic and administrative barriers, this legislation represents an important step forward for telehealth access and patient-centered care in New Mexico.

Thank you for the opportunity to comment. We respectfully urge the Committee to support HB 127 in the interest of expanding access to high-quality, affordable health care for patients across New Mexico. Please do not hesitate to contact us if we can serve as a resource as you consider this legislation.

Thank you for the opportunity to comment. We respectfully urge the Committee to support HB 127 in the interest of expanding access to high-quality, affordable health care for patients across New Mexico. Please do not hesitate to let us know how we can be helpful to your efforts to advance common-sense telehealth policy in New Mexico. If you have any questions or would like to discuss the telehealth industry's perspective further, please contact me at hyoung@ataaction.org.

Kind regards,

Hunter Young
Head of State Government Relations
ATA Action

¹ Josh Achambault, MPP & Ateev Mehrotra, M.D., M.P.H., *Few Disciplinary Issues with Out-of-State Telehealth*, Cicero Inst., page 4 (Jan. 2023), <https://ciceroinstitute.org/wp-content/uploads/2023/02/Few-Disciplinary-Issues-with-Out-of-State-Telehealth-Report.pdf>.

² *Id.* at 7.