



January 28, 2026

The Honorable Melanie Stinnett
Chair, Health and Mental Health Committee
Missouri House of Representatives
201 W. Capitol Ave.
Jefferson City, Missouri 65101

RE: ATA ACTION COMMENTS ON HB 2372

Dear Chair Stinnett and members of the Committee,

On behalf of ATA Action, I am writing to express our support for House Bill 2372 and to provide limited comments regarding provisions related to the use of questionnaires in telemedicine.

ATA Action, the American Telemedicine Association's affiliated trade association focused on advocacy, advances policy to ensure all individuals have permanent access to telehealth services across the care continuum. ATA Action supports the enactment of state and federal telehealth policies to secure telehealth access for all Americans, including those in rural and underserved communities. ATA Action recognizes that telehealth and virtual care have the potential to truly transform the health care delivery system – by improving patient outcomes, enhancing safety and effectiveness of care, addressing health disparities, and reducing costs – if only allowed to flourish.

HB 2372 represents an important step forward for Missouri's telehealth framework. ATA Action strongly supports the bill's clarification that a physician-patient relationship may be established via telemedicine, including through the use of medical evaluation questionnaires, when consistent with evidence-based standards of care and telemedicine practice guidelines. These provisions appropriately recognize the role modern technology plays in delivering safe and effective care and provide much-needed clarity for Missouri-licensed providers.

ATA Action also supports the omnibus bill's provisions that reinforce appropriate prescribing safeguards while permitting prescribing via telemedicine when a previously established and ongoing relationship exists. These guardrails appropriately balance patient safety with access to care and are consistent with longstanding telehealth best practices.

However, ATA Action has concerns that the requirement in section 191.1146 (3) which mandates that providers utilizing medical evaluation questionnaires provide a written report to the patient's primary health care provider within fourteen days of evaluation is arbitrary and unnecessary. There are many reasons why a patient may pursue telemedicine care from a provider who is not their primary provider, and it should be the patient's choice, not a statutory requirement, to share the results of a questionnaire with their primary care provider. While ATA Action believes this arbitrary requirement should be struck entirely, should this section remain in the legislation, amendments to better align this requirement with Missouri medical record law are essential. Specifically, language should be added to this section which states that the report to the primary care provider will be provided "when requested by the patient and in compliance with section 191.227," with 191.227 of the Missouri Revised Statutes governing the release of medical information.

ATA ACTION

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ATA Action appreciates the Legislature's efforts to modernize Missouri's telemedicine laws and expand access to care through thoughtful, technology-neutral policies. We respectfully urge the Committee to consider removing or amending the reporting requirement as HB 2372 moves forward. If you have any questions or would like to discuss the telehealth industry's perspective further, please contact me at hyoung@ataaction.org.

Kind regards,

A handwritten signature in black ink that reads "Hunter Young" in a cursive script.

Hunter Young
Head of State Government Relations
ATA Action